



**FINAL EXAMINATION**  
**MARCH 2024**

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<b>COURSE TITLE</b>	<b>INTRODUCTION TO PUBLIC ADMINISTRATION AND SERVICES</b>
<b>COURSE CODE</b>	<b>TPAD2213</b>
<b>DATE/DAY</b>	<b>19 JUNE 2024 / WEDNESDAY</b>
<b>TIME/DURATION</b>	<b>09:00 AM - 11:00 AM / 02 Hour(s) 00 Minute(s)</b>

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**INSTRUCTIONS TO CANDIDATES :**

1. Please read the instruction under each section carefully.
2. Candidates are reminded not to bring into examination hall/room any form of written materials or electronic gadget except for stationery that is permitted by the invigilator.
3. Students who are caught breaching the Examination Rules and Regulation will be charged with an academic dishonesty and if found guilty of the offence, the maximum penalty is expulsion from the University.

(This Question Paper consists of 2 Printed Pages including front page)

\*\*\*DO NOT OPEN THE QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO\*\*\*

There are **FOUR (4)** questions in this paper. Answer **ALL** questions in the answer booklet provided. **[100 MARKS]**

**QUESTION 1** **(20 Marks)**

The essence of public administration is to fulfill the public interests. Explain with example the **FOUR (4)** perspectives of public administration.

**QUESTION 2** **(25 Marks)**

Intergovernmental relationships are the policies and mechanisms that manage the interactions between different levels of government through mandates.

Explain the concept of mandates and its applications in managing the delivery of public services. Provide specific examples to support your claims.

**QUESTION 3** **(25 Marks)**

The development of public policy often seems to occur in separate stages and each concerns different events and different actors become involved.

Based on the statement above, describe the **FIVE (5)** stages of the policy making process. Support your answer with specific identification of who the actors involved in each stage.

**QUESTION 4** **(30 Marks)**

'Every public administrator must show a courageous and fair attitude and the willingness to take risks to ensure that integrity and governance are not compromised in fulfilling their responsibilities'

Do you agree or disagree with this statement? Discuss the **THREE (3)** needs for ethical practices in public administration. Support your claims with reasoning.

\*\*\* END OF QUESTION PAPER \*\*\*