



FINAL EXAMINATION
NOVEMBER 2023

COURSE TITLE	INTRODUCTION TO SOCIAL WORK
COURSE CODE	TSOC1113
DATE/DAY	21 FEBRUARY 2024 / WEDNESDAY
TIME/DURATION	09:00 AM - 11:00 AM / 02 Hour(s) 00 Minute(s)

INSTRUCTIONS TO CANDIDATES :

1. Please read the instruction under each section carefully.
2. Candidates are reminded not to bring into examination hall/room any form of written materials or electronic gadget except for stationery that is permitted by the Invigilator.
3. Students who are caught breaching the Examination Rules and Regulation will be charged with an academic dishonesty and if found guilty of the offence, the maximum penalty is expulsion from the University.

(This Question Paper consists of 3 Printed Pages including front page)

*****DO NOT OPEN THE QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO*****

There are **THREE (3)** questions in this exam paper. Answer **ALL** questions in the answer booklet provided. **[100 MARKS]**

Terdapat TIGA (3) soalan di dalam kertas peperiksaan ini. Sila jawab SEMUA soalan dalam buku jawapan yang disediakan. **[100 MARKAH]**

QUESTION 1 **(30 Marks)**

Generalist practices of social work view people and systems from a strength perspective in order to recognize, support, and build upon the innate capabilities of all human beings.

- a) Explain **FOUR (4)** agreed upon dimensions that best describe generalist practice of social work. Justify your answer with relevant examples. **(20 marks)**
- b) Describe **TWO (2)** different theories of generalist social work practice to assess and understand a social work client's situation. Support your answer using concepts that you have learned. **(10 marks)**

SOALAN 1 **(30 Markah)**

Generalis kerja sosial melihat orang dan sistem dari perspektif kekuatan untuk mengiktiraf, menyokong, dan membina keupayaan seseorang individu,

- a) Terangkan **EMPAT (4)** dimensi yang dipersetujui yang paling menggambarkan amalan umum kerja sosial. Wajarkan jawapan anda dengan contoh yang berkaitan. **(20 markah)**
- b) Huraikan **DUA (2)** teori berbeza amalan kerja sosial generalis untuk menilai dan memahami situasi klien kerja sosial. Sokong jawapan anda menggunakan konsep yang telah anda pelajari. **(10 markah)**

QUESTION 2 **(40 Marks)**

Generalist social work practices engage, assess, broker services, advocate, counsel, educate, and organize with and on behalf of individuals, families, and collections of people.

- a) Describe **FIVE (5)** roles of a social worker in a generalist practice setting. Provide examples based on a welfare setting of your choice. **(10 marks)**
- b) Using Generalist Intervention Model (GIM), outline how generalist social work practice is conducted. Justify your answer by explaining the phases in the model. **(15 marks)**
- c) Explain **THREE (3)** multiple level interventions to be conducted by a generalist social worker. Provide an example for each of the level of interventions. **(15 marks)**

SOALAN 2

(40 Markah)

Amalan praktis kerja sosial generalis melibatkan diri, menilai, perkhidmatan broker, menasihati, mendidik dan mengatur dengan dan bagi pihak individu, keluarga dan komuniti.

- a) *Huraikan **LIMA (5)** peranan pekerja sosial yang menjalankan praktis generalis. Berikan contoh menggunakan bidang Kebajikan pilihan anda. (10 markah)*
- b) *Menggunakan Model Intervensi Generalis (GIM), terangkan bagaimana praktis generalis kerja sosial dijalankan. Wajarkan jawapan anda dengan menerangkan fasa dalam model tersebut. (15 markah)*
- c) *Terangkan **TIGA (3)** peringkat intervensi pelbagai yang dijalankan oleh pekerja sosial generalis. Berikan contoh bagi setiap peringkat intervensi. (15 markah)*

QUESTION 3

(30 Marks)

According to the United States National Association of Social Workers (NASW), advocacy is an integral part of social work practice that seeks to promote social change, empower clients, and ensure that their voices are heard.

- a) *Explain **THREE (3)** ways of how a social worker can become an excellent advocator. Support your answer using concepts that you have learned. (15 marks)*
- b) *Describe **THREE (3)** relationships between social workers and their role as agents of social change. Justify your answer with relevant real-life examples. (15 marks)*

SOALAN 3

(30 Markah)

Menurut Persatuan Kebangsaan Kerja Sosial Amerika Syarikat (NASW), advokasi adalah sebahagian daripada amalan kerja sosial yang bertujuan untuk menggalakkan perubahan sosial, memperkasakan pelanggan dan memastikan suara mereka didengari.

- a) *Jelaskan **TIGA (3)** cara bagaimana pekerja sosial boleh menjadi advokator yang baik. Sokong jawapan anda menggunakan konsep yang telah anda pelajari. (15 markah)*
- b) *Huraikan **TIGA (3)** hubungan antara pekerja sosial dan peranan mereka sebagai agen perubahan sosial. Wajarkan jawapan anda dengan contoh kehidupan sebenar. (15 markah)*

*** END OF QUESTION PAPER ***