

**FINAL EXAMINATION**  
**MARCH 2024**

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<b>COURSE TITLE</b>	<b>ORGANIZATIONAL DEVELOPMENT</b>
<b>COURSE CODE</b>	<b>RMGT4143</b>
<b>DATE/DAY</b>	<b>21 JUNE 2024 / FRIDAY</b>
<b>TIME/DURATION</b>	<b>09:00 AM - 11:00 AM / 02 Hour(s) 00 Minute(s)</b>

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**INSTRUCTIONS TO CANDIDATES :**

1. Please read the instruction under each section carefully.
2. Candidates are reminded not to bring into examination hall/room any form of written materials or electronic gadget except for stationery that is permitted by the Invigilator.
3. Students who are caught breaching the Examination Rules and Regulation will be charged with an academic dishonesty and if found guilty of the offence, the maximum penalty is expulsion from the University.

(This Question Paper consists of 2 Printed Pages including front page)

  
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**This question paper consists of ONE (1) section. Answer ALL questions in the answer booklet provided. [50 MARKS]**

## SECTION A

**There are FOUR (4) questions in this section. Answer ALL questions in the answer booklet.**

### QUESTION 1

The process of Organizational Development (OD) involves several key stages, each essential for facilitating effective change and development within an organization. Discuss the **EIGHT (8)** steps in organizational development which can allow organization to achieve sustainable change and continuous improvement. (16 marks)

### QUESTION 2

Transorganizational change refers to a type of change that occurs across multiple organizations or involves collaboration between different organizations. Interpret **THREE (3)** forms of transorganizational that can help organizations to enhanced competitiveness. (9 marks)

### QUESTION 3

A good Organizational Development (OD) practitioner should possess a variety of skills to effectively facilitate change and development within an organization. Give **FIVE (5)** key skills for a successful OD practitioner. (5 marks)

### QUESTION 4

Several key trends and developments are likely to shape the future of Organizational Development (OD). Discuss **FOUR (4)** trends affecting OD practice. (20 marks)

**\*\*\* END OF QUESTION PAPER \*\*\***



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